



# EG Utility

INSPIRATIONS-DAGE 2021 / Præsentation af Zynergy



Let's go further

# Udbytte

Hør hvordan Zynergy understøtter forretningsprocesserne i forsyningssektoren både nu og fremadrettet. Få indblik i arkitekturen i Zynergy og se en demo af løsningen, hvor vi viser, hvordan du med Zynergy fleksibelt kan møde fremtidens udfordringer på energimarkedet og sikre tilfredse kunder.





# EG Zynergy

Produktoverview



# Hvorfor Zynergy?



Moderne og modulær arkitektur, som giver stor fleksibilitet og driftssikkerhed samt et minimum af vedligehold.

Fokus på effektive processer, som skal sikre mest mulig automatisering og click reducere. Bygget til et skiftende marked.

Cloud-first med mulighed for dynamisk allokering af ressourcer og automatisk skalering.

Stort udvalg af integrationspunkter, som er lavet efter moderne standarder, herunder REST og webhooks.

# Zynergy - Scope

## Meter Data Management

- Værdier med ned til 1 minuts resolution
- Validering
- Beregninger



## Afregning

- Avanceret prissætning
- Håndtering af flere virksomheder
- Forecasting



## Kundeservice

- Digital kommunikation
- Selvbetjeningsportal
- Chatbot



## Fakturering

- Tilgodehavender
- Eksporter finanstransaktioner til ERP
- Faktura leveret digital eller på print
- B2B og B2C

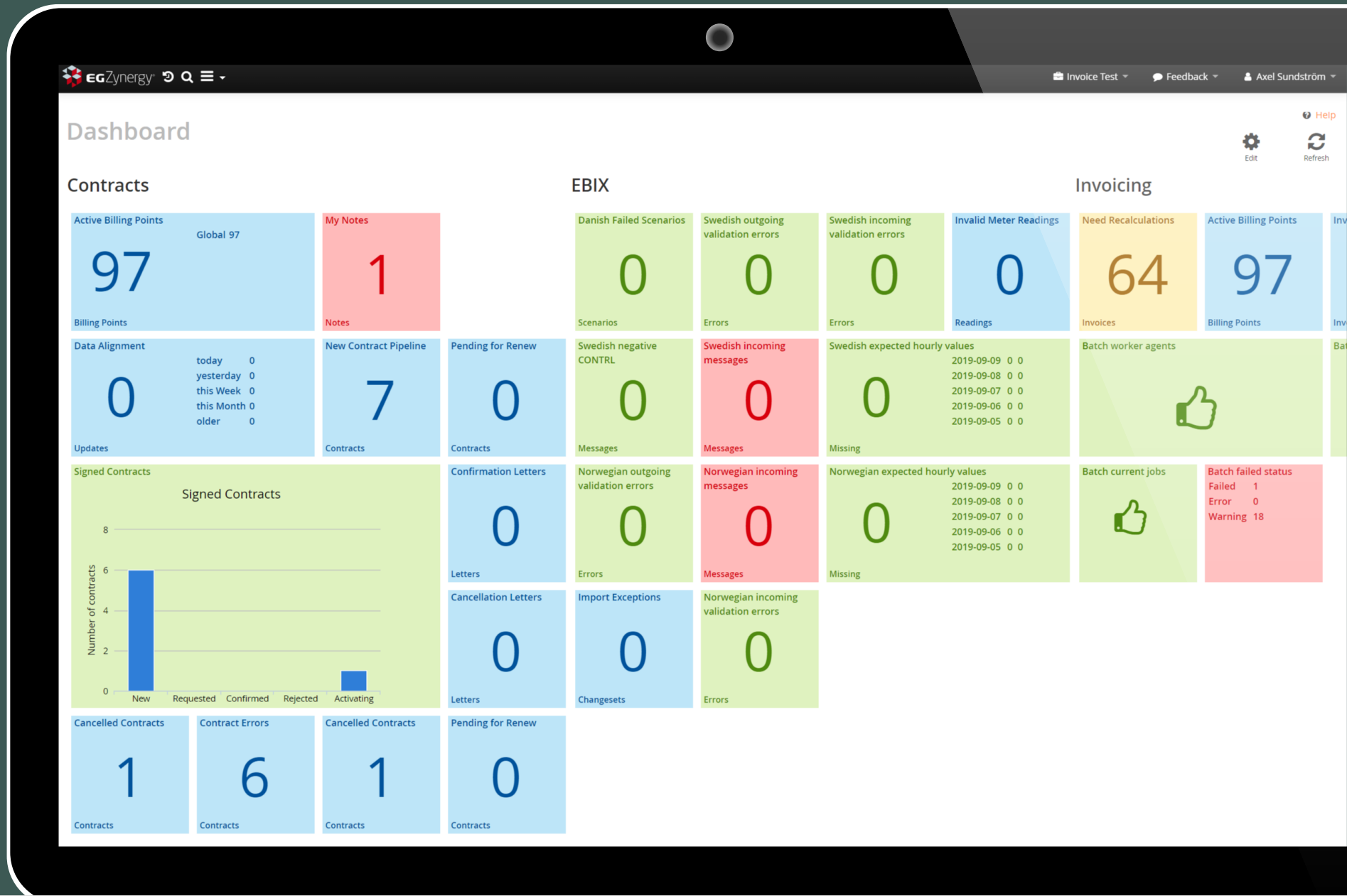


## Markedskommunikation

- Bygget til multiple markeder
  - Danmark
  - Sverige
  - Norge
  - Finland



# Dashboard



# Kunde- överblick

The screenshot displays a customer service interface for 'ANNA - Anna Andersson'. The interface is divided into several sections:

- GENERAL:** Contains personal and contact information for Anna Andersson, including her name, address (Storgatan 1, Orebro), and national registration details.
- INVOICES:** Shows a table of invoices with columns for Invoice Date, Due Date, Invoice Reference, and Invoicing Code. One invoice is listed with a due date of 2019-02-25 and reference 314911397.
- BILLING POINTS:** Lists various billing points with details such as Product Category, Product Name, Contract Date, and Contract Status. It includes a table with columns for Product Category, Product Name, Contract Date, Cooling Off Period End, Delivery Date, End Date, and Contract Status.
- HISTORY:** Provides a log of recent actions, such as 'Change - Billingpoint' and 'Contract Created'.
- NOTES:** Contains a note titled 'Kontroll pågår' (Control in progress) with the text 'Vi undersöker eventuella problem med mätvärden.' (We are investigating possible problems with meter values).

The interface also features a top navigation bar with 'Customer Service' and user information, and a bottom section for notes and a sticky note.

# Kontrakt proces

## ← Create Contract



### New Contract Information

Contract Date	<input type="text" value="2019-10-08 00:00"/>	Cooling Off Period	<input checked="" type="radio"/> Yes <input type="radio"/> No
Delivery Date	<input type="text" value="2019-11-01"/>	Cooling Off Period End Da	<input type="text" value="2019-10-08"/>
End Date	<input type="text"/>	Tags	<input type="text"/>
Sign Request	<input type="checkbox"/>	Create Draft	<input type="checkbox"/>
Contract Status Reason	<input type="text"/>	Skip Ebix Message	<input type="checkbox"/>

### Product information

Product	Electricity SME(29) ✕	Product Type	Open Ended
Notice Period	30 Days		

### Price

Override	
Name	Standard
Fast avgift per år	1,212.0000
Elcertifikat	35.0000
Ursprungsgaranti	30.0000
Balanskraftskostnad	25.0000
Extra	0.0000



# Demo







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# Header

Content

Customers



XXX

Employees



XXX

Locations



XXX

Turnover



DKK XX  
millioner

# Header

Content

Customers



XXX

Employees



XXX

Locations



XXX

Turnover



DKK XX  
millioner

Header

Content

01

Header

Content

02

Header

Content

03

Header

Content

04



The image is a collage. The background is a large, semi-transparent image of a wind turbine. Overlaid on this are four smaller images in a row: a child playing with water, water splashing, and industrial pipes. The word 'BREAK' is written in white, sans-serif font across the middle of the collage.

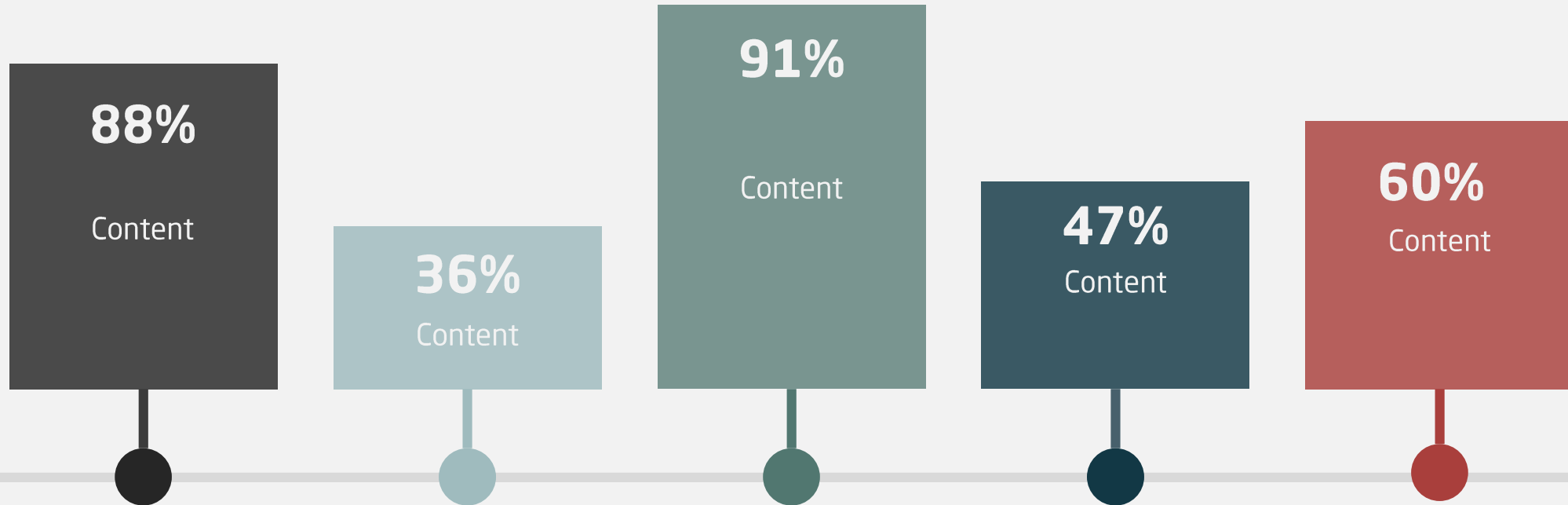
BREAK



BREAK



# Header



Add content



# Header

Content





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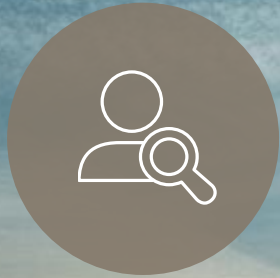
Header

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