



EG Retail Dag 2017

Proaktiv it-drift og øget produktivitet i hele kæden

Allan Bech, Service Manager, Services and Solution Design



Adding value to business

EG Retail Dag 2017

Agenda

- Trend og proaktiv it-drift
- Leverancemodeller og it-drift
- Applikationslivscyklus
- Aktiviteter og services
EG kan hjælpe med

Trend og proaktiv it-drift

Managed Services | Typical challenges for our clients

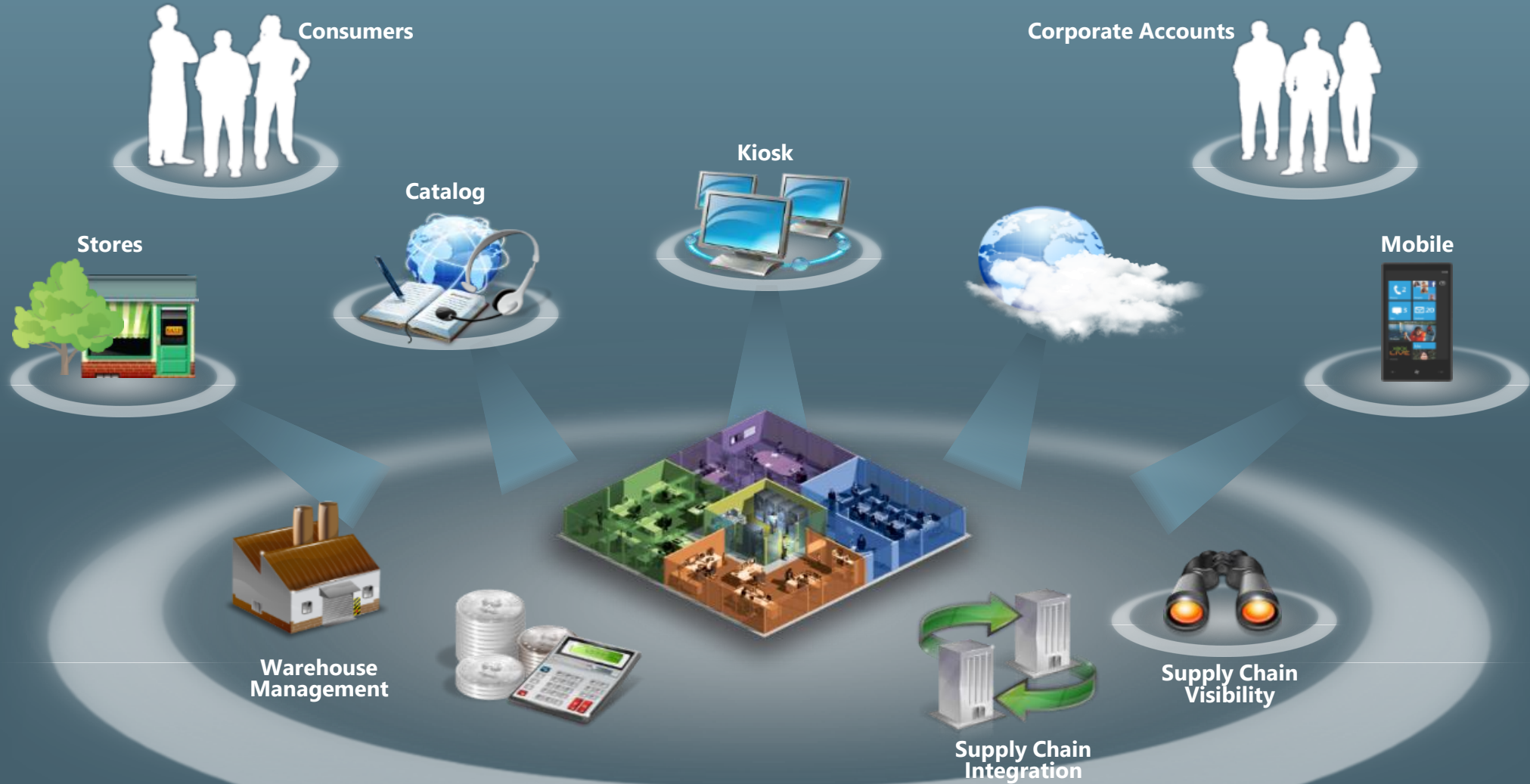
Ensuring stable IT-operations and enabling time for innovation

+ Transforming technology into valuable business solutions



Cloud
Big Data
Mobility
Data Security
Internet of Things
Social Media

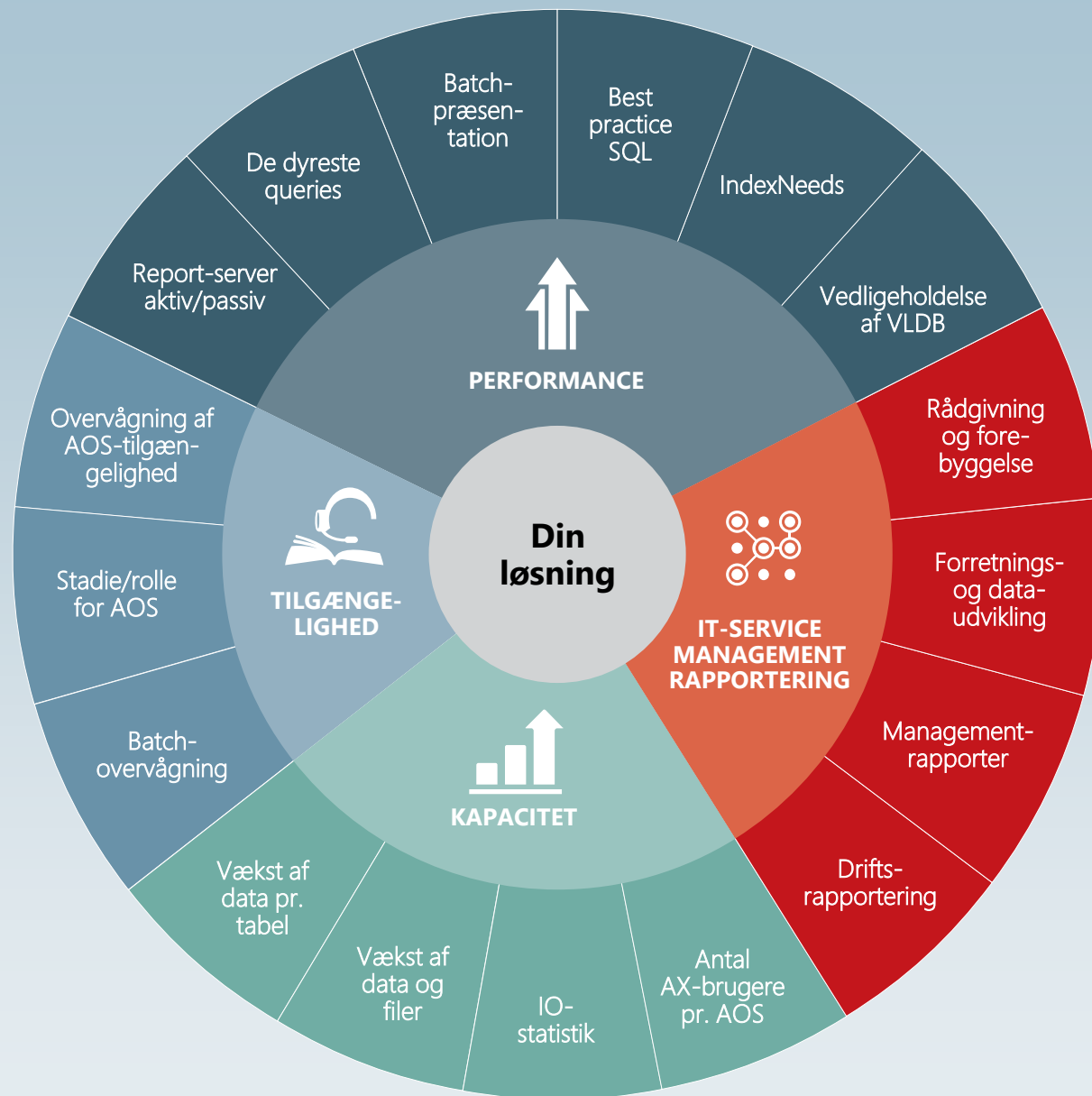






Managed Services

EG Business Care

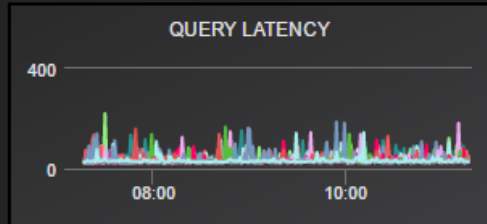
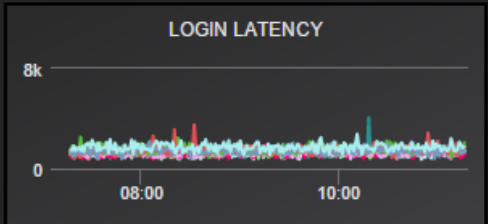




Search for Service

- Overview
- Batch Monitoring >
- Microsoft Dynamics >
- SQL Performance >
- System Services >
- Baseline >

+ Edit



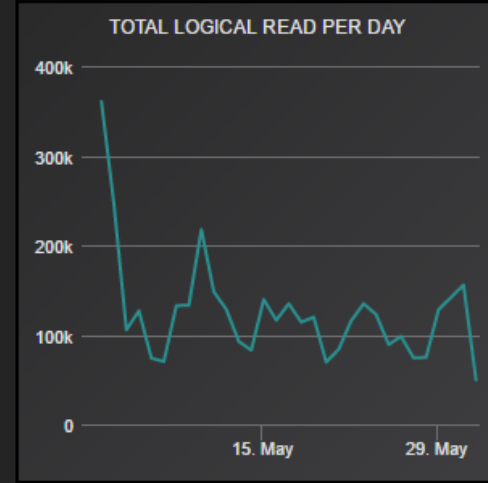
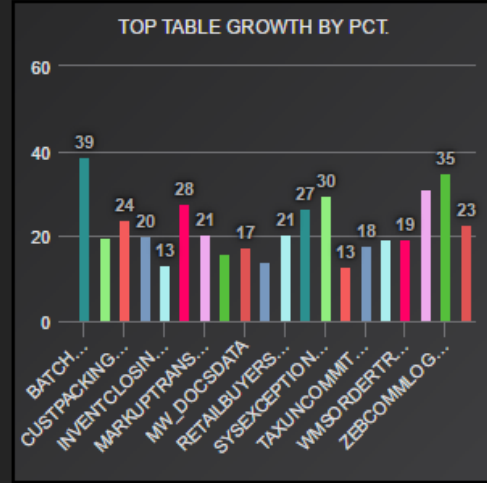
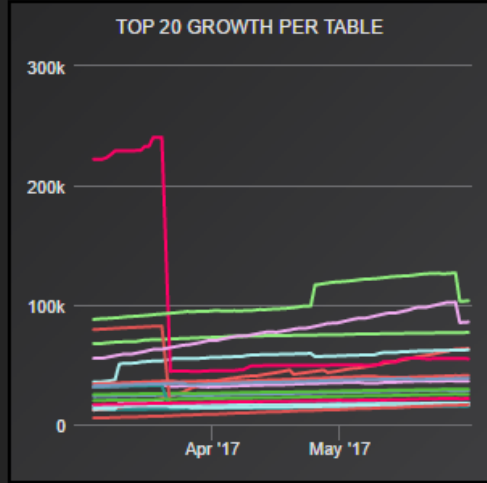
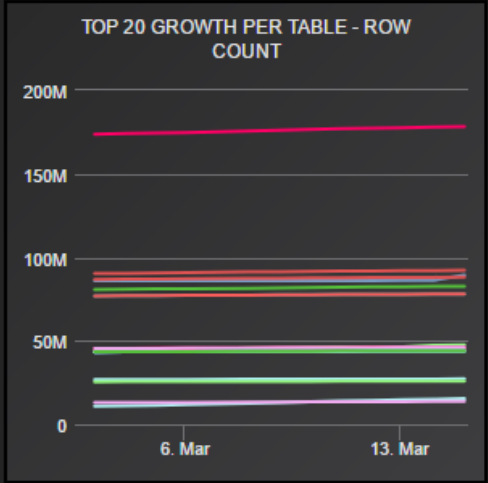
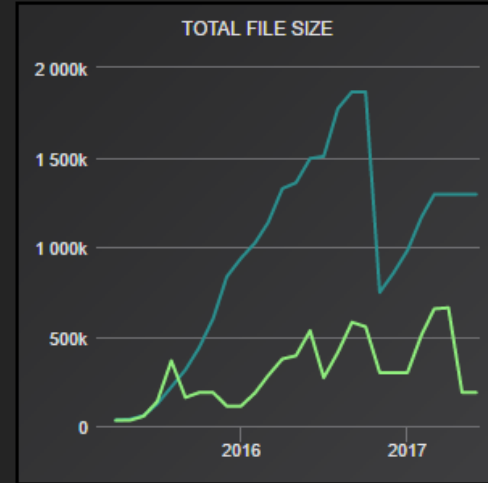
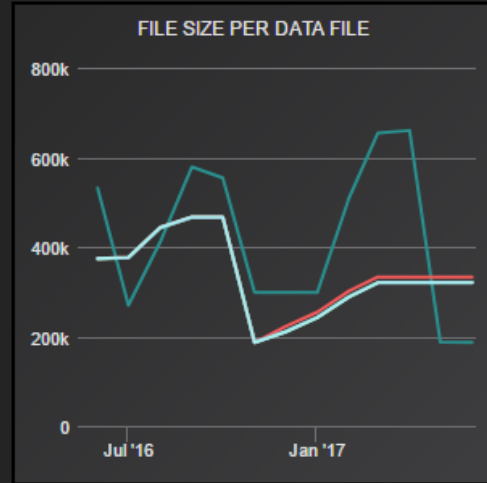
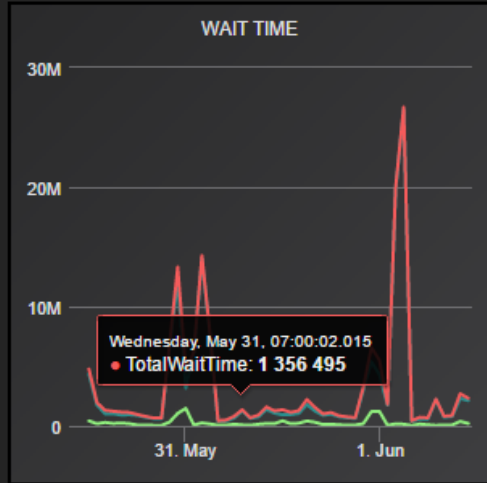
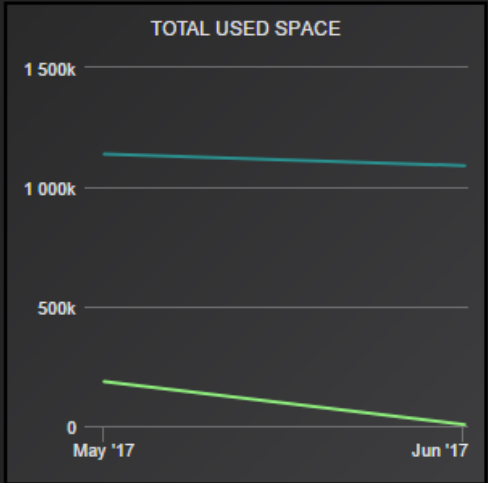
AOS status

Batch Performance

48/48 Start Time
48/48 Execution Time

Job State

48 Okay	181 Hold
181 Warning	47 Waiting
0 Failed	1 Executing



Inden go live



- **KERNEFORRETNING**
- **BRUGERADFÆRD**
- **KERNEOPGRADERING**
- VEDLIGEHOLDELSSESJOB
- INDEKS-TUNING
- MONITORKAPACITET
- WORKLOADTEST
- WARM UP

Efter go live



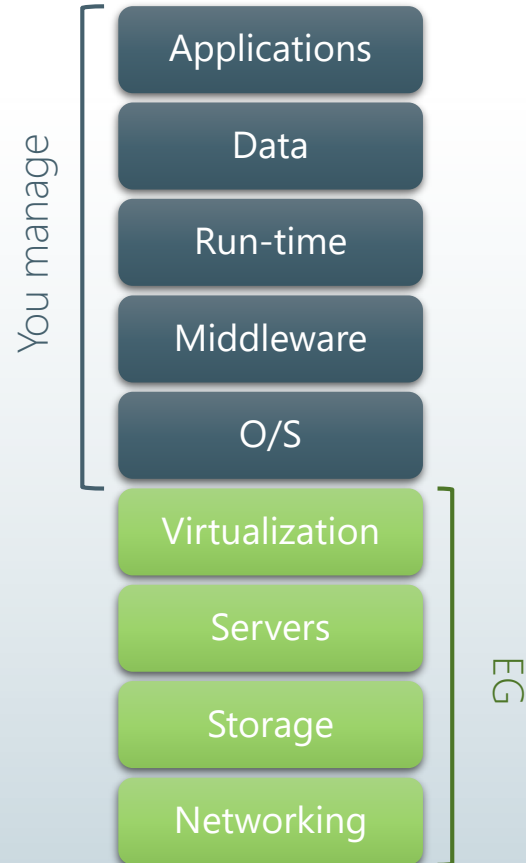
- **LØBENDE INDEKS-TUNING**
- **VEDLIGEHOLDELSSESJOB**
- **MONITORDATAVÆKST**
- REINDEKS OG STATISTIK
- KERNEOPGRADERING
- MONITORKAPACITET
- CHANGELOG
- TILRETNINGER
- WARM UP

Leverancemodeller og it-drift

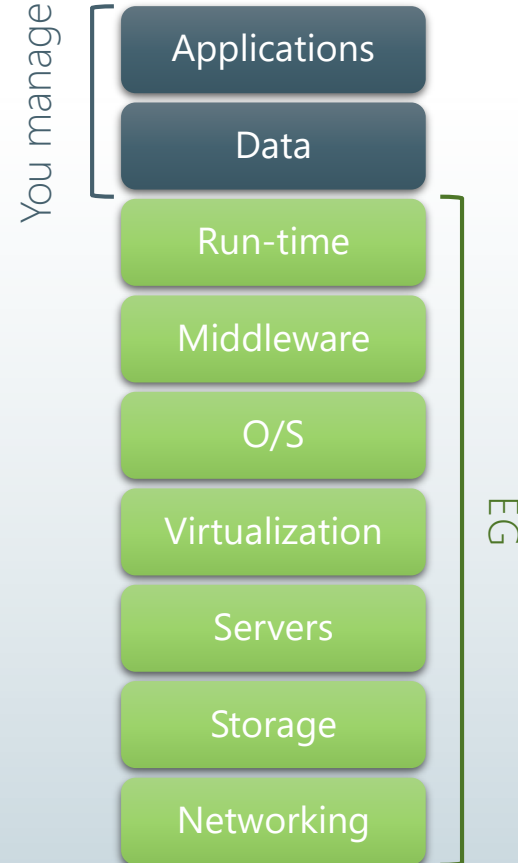
On-premise



Infrastructure as a Service



Platform as a Service



Software as a Service

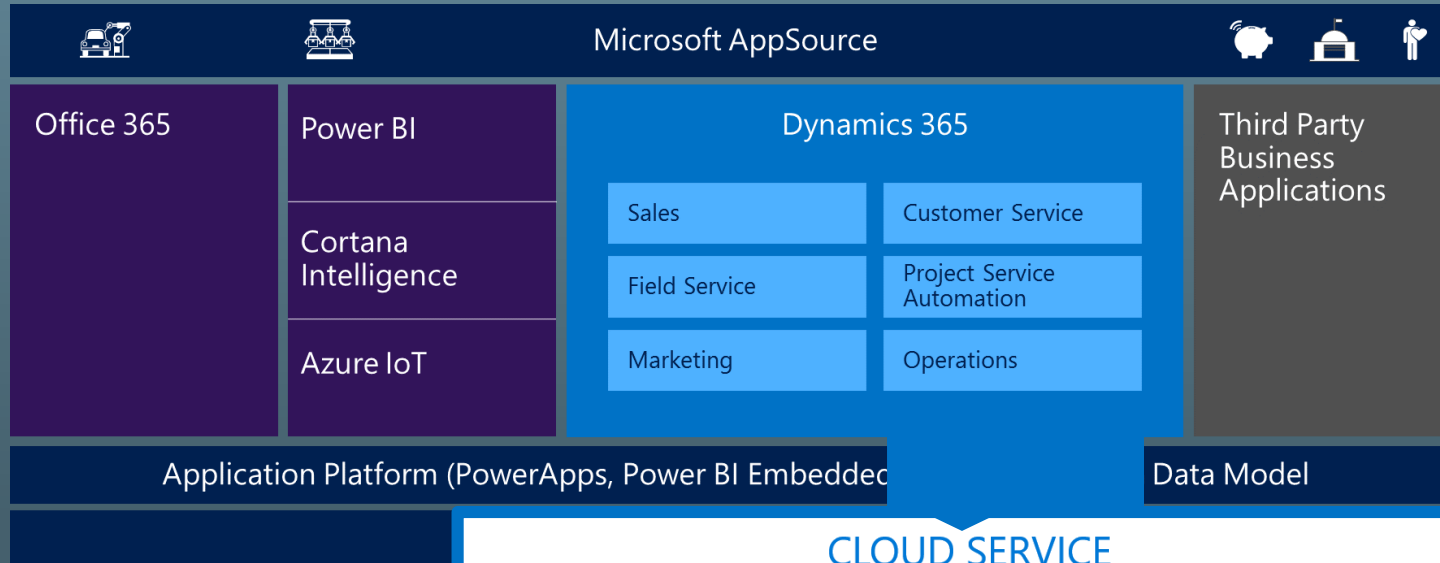


Consumer Manages

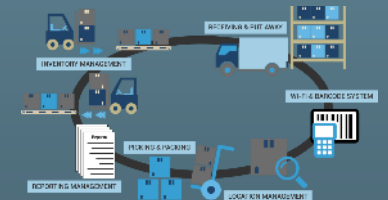
Provider Manages

Service Delivery Model

Customers landscape of Business Applications is more than just Dynamics 365



Retail Stores & POS



WMS



Banking



On-premises

CLOUD SERVICE SERVICE DELIVERY MODEL

Cloud service:

- On-demand self service
- Rapid Elasticity – scale up and down
- Pay for what you need
- Telemetry and monitoring
- Value Added Services

Service delivery model:

- Application Lifecycle Management
- Support
- Update and upgrade policies

Service deployment model:

- Consistent cloud with Azure Fabric
- Partner solutions in the cloud
- Integration with legacy systems

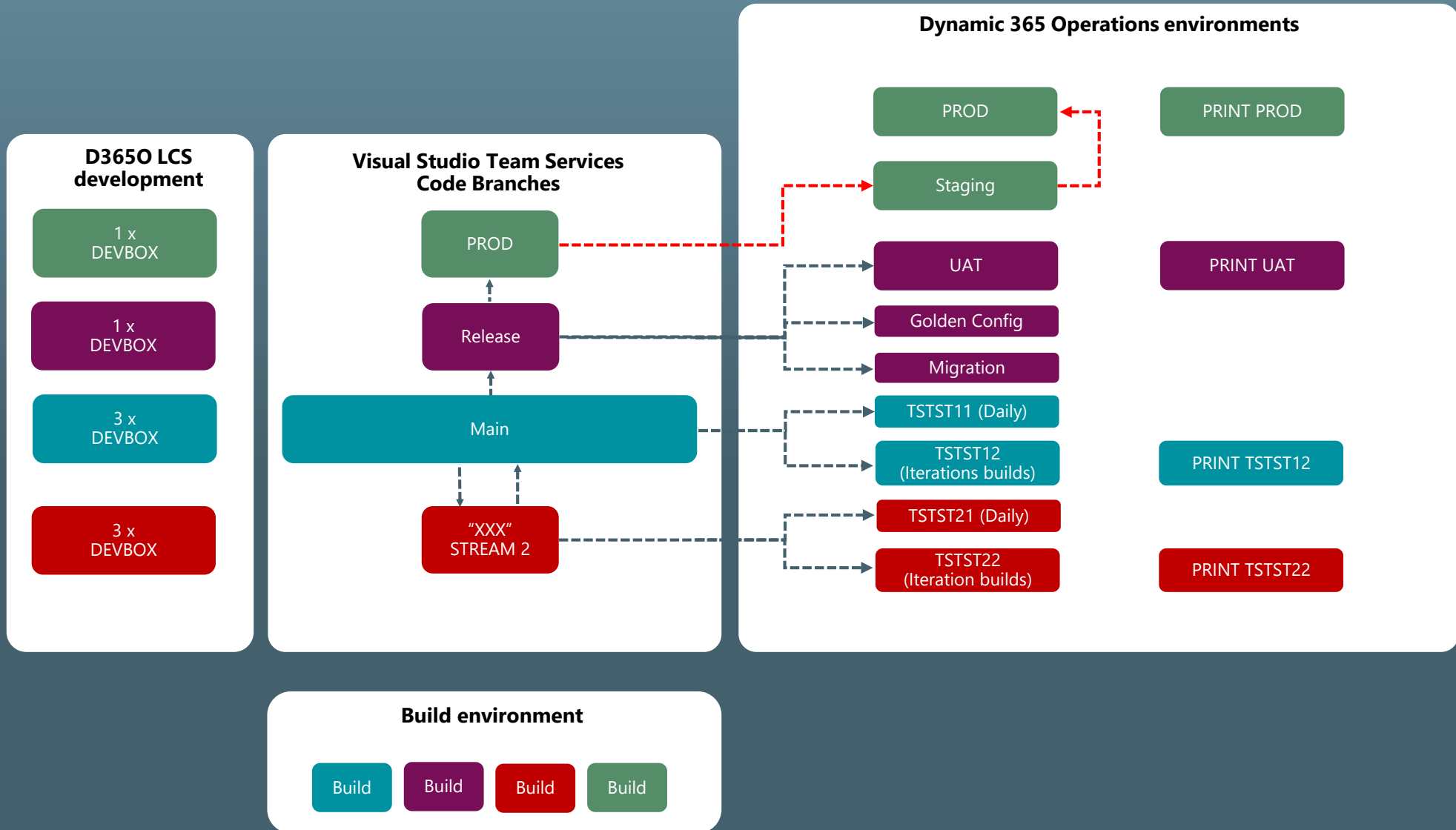
Customer leading supported by Microsoft partner

Support provided by Microsoft

Customer leading supported by Microsoft partner	Users/data	Security, identity configuration and management
	Application	Define and test business processes
		Develop and test customizations
Support provided by Microsoft	App. Platform	Monitoring of dev/test/staging instances
		Diagnostics, patches, updates, hotfixes, and upgrades
	Infrastructure	networking management
		24/7 app. monitoring/first line support
		Storage and database capacity management
		High availability and disaster recovery
		Platform security
Infrastructure capacity, scale up and down		
Infrastructure Management and deployment		
Data center networking, Power & Cooling		

Applikationslivscyklus

Environments/Branch



Lifecycle Services - Development

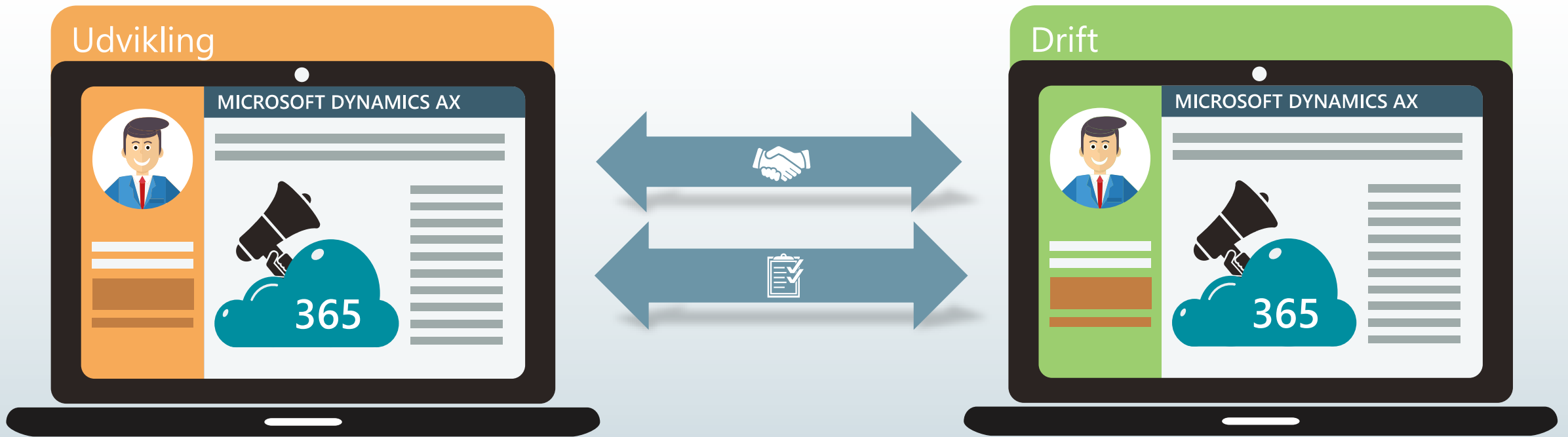
The screenshot displays the Microsoft Dynamics AX 2012 R3 Lifecycle Services Project Dashboard. The browser address bar shows the URL <https://lcs.dynamics.com/V2/ProjectDashboard/964421>. The page title is "AX Dynamics AX 2012 R3".

The dashboard is divided into two main sections:

- Environments:** A list of development environments, including DEVBOX01 (AX2012R3), DEVBOX12 (Microsoft Dynamics AX 2012), DEVBOX10 (Microsoft Dynamics AX 2012), DEVBOX09 (Microsoft Dynamics AX 2012), DEVBOX06 (Microsoft Dynamics AX 2012), DEVBOX05 (Microsoft Dynamics AX 2012), and DemoDevBox (Microsoft Dynamics AX 2012). Each environment is associated with a status (e.g., "Azure hosted - Stopped" or "Azure hosted - Deployed").
- More tools:** A central diagram illustrating the development architecture. The diagram shows a "Developer Box" connected to a "VSTS Branch" (represented by a green cylinder). The VSTS Branch is connected to a "Build Server", which in turn connects to an "AOS Server" and an "Application Server". The Application Server is connected to a "SQL Server", an "Active Directory Server", and an "RDS Server".

The "More tools" section also includes various icons for tools such as Business process modeler, Configuration manager, Issue search, System diagnostic, Work items, Solution management, Project settings, Project users, Code upgrade, Infrastructure estimator, RFP responses, and Usage profiler.

Roller



Aktiviteter og services
EG kan hjælpe med

Opsummering



Allan Bech
allan.bech@eg.dk
+45 2085 9700